



**Meadow Lakes Administration News**  
**January, 2009**

**“Energy and persistence conquer all things.”**  
**Benjamin Franklin**

2008 Highlights – The Year in Review

**January** – Opera NJ begins artist in residency program... The 60 unit new apartment complex construction is underway...

**February** – English as Second Language grant is approved... MICROS Point of Sale project is introduced...

**March** – New resident computer room is opened...

**April** – Union contract negotiations begin...

**May** – Groundbreaking ceremony for the new apartments... Sarah Spellman joins team as Assistant Director/Administrator...

**June** – Care team initiative is launched... Holleran resident satisfaction surveys reach 80% return rate... Caroline Stuart named 2008 New Jersey Association of Homes and Services for the Aging ‘Resident of the Year’...

**July** – PHS/Peddie golf outing is held... Union negotiations conclude successfully... Ron Cordes joins team as Regional Facilities Director...

**August** – Downtown Hightstown initiative is underway – Meadow Lakes in lead role...

**September** – New Medical Director search begins... Holleran results showed marked improvement over previous year... New resident billing system approved...

**October** – PHS Foundation luncheon attracts record crowd... Meadow Lakes 1<sup>st</sup> Annual member/guest golf tournament is held...

**November** – Employees are provided with turkeys supplied by Sodexo... MICROS goes live for resident services departments... Grand opening of new apartment model... Forum votes to relax formal dress code in Main Dining Room...

**December** – 43rd Annual tree-lighting ceremony with carolers provided by PHS Foundation... Holiday bazaar... 14th Annual Lessons and Carols program...

### Great Community Initiative Update

Robin Bacon-Hoffman continues to collect vital resident and employee input for our Great Community initiative. Understanding the very things that are most important to both our residents and employees will help us focus and shape the values by which we manage the organization.

The feedback and participation levels have been quite high and we will make every effort to gather our thoughts and discuss our findings at the February Forum Meeting.

### State of Meadow Lakes

On January 7<sup>th</sup> at 2 PM, 3 PM and 10 PM, I will be presenting a review of 2008 and a look ahead to 2009 to all of our employees - in the Auditorium. I'd like to invite any resident who would also like to attend to feel free to join us.

### Department of Health Annual Survey

During the week of December 15, 2008 we were visited by the NJ Department of Health for our annual Skilled Nursing Facility (SNF) survey. I am happy to announce that we were practically deficiency free and we had no significant quality of care issues. Congratulations to the entire team in the Health Care Center.

### Centers for Medicare and Medicaid Services (CMS)

After a long awaited release of the national '5' Star Rating System for long term care facilities initiated by CMS, Meadow Lakes received a '4' Star rating. This score was among the very highest of all LTC facilities within a 25 mile radius of Hightstown/East Windsor.

### Thank You...

I want to take this opportunity to thank the community for always being there for me and making this the most enjoyable job in the world. I look forward to great things in 2009!